

DSS Office Locations

NEW CASTLE COUNTY

Claymont State Service Center

3301 Green Street, Claymont 19703
Phone: (302) 798-4093 Fax: (302) 792-6501

Northeast State Service Center

1624 Jessup Street, Wilmington 19802
Phone: (302) 552-3530 Fax: (302) 577-3805

Porter State Service Center

509 W. 8th Street, Wilmington 19801
Phone: (302) 777-2830 Fax: (302) 777-2831

Canby Park Office

1920 Maryland Ave., Wilmington 19805
Phone: (302) 498-5500 Fax: (302) 498-5501

DeLaWarr State Service Center

500 Rogers Road, New Castle 19720
Phone: (302) 577-3814 Fax: (302) 622-4521

Churchman's Corporate Center

84 Christiana Rd., Ste. B, New Castle 19720
Phone: (302) 395-6740 Fax: (302) 395-6777

Hudson State Service Center

501 Ogletown Road, Newark 19711
Phone: (302) 453-2800 Fax: (302) 453-2853

Robscott Building

153 E. Chestnut Hill Road, Flr. 2A, Newark 19713
Phone: (302) 451-3680 Fax: (302) 453-2855

Appoquinimink State Service Center

122 Silver Lake Road, Middletown 19709
Phone: (302) 696-3150 Fax: (302) 696-3121

KENT COUNTY

Smyrna State Service Center

200 S. DuPont Blvd., Suite 101, Smyrna 19977
Phone: (302) 514-4530 Fax: (302) 514-4531

Williams State Service Center

805 River Road, Dover 19901
Phone: (302) 857-5020 Fax: (302) 857-5021

Blue Hen Corporate Center

655 South Bay Rd., Suite 6A, Dover 19901
Phone: (302) 672-9500 Fax: (302) 672-9501

Milford Annex

13 S.W. Front Street, Suite 105, Milford 19963
Phone: (302) 424-7250 Fax: (302) 424-2792

SUSSEX COUNTY

T. Adams State Service Center

546 S. Bedford Street, Georgetown 19947
Phone: (302) 515-3080 Fax: (302) 515-3081

Shipley State Service Center

350 Virginia Avenue, Seaford 19973
Phone: (302) 628-2011 Fax: (302) 628-2027

Bridgeville State Service Center

400 Mill Street, Bridgeville 19933
Phone: (302) 337-8261 Fax: (302) 337-3204

Laurel State Service Center

31039 N. Poplar Street, Laurel 19956
Phone: (302) 875-2280 Fax: (302) 875-4960

Pyle State Service Center

34314 Pyle Center Road, Unit 1, Frankford 19945
Phone: (302) 732-9504 Fax: (302) 732-6490

OTHER IMPORTANT PHONE NUMBERS

DSS Customer Relations

1-866-843-7212 – option 1

DSS Change Report Center

1-866-843-7212 – option 2

Apply online at Delaware *ASS/ST*:
<https://assist.dhss.delaware.gov>



Scan to visit the Division of Social Services website
<http://www.dhss.delaware.gov/dss/>

Delaware Help Line
1-800-464-4357 or 2-1-1



DELAWARE HEALTH AND SOCIAL SERVICES
DIVISION OF SOCIAL SERVICES

TEMPORARY ASSISTANCE **FOR NEEDY FAMILIES**



Temporary Assistance for Needy Families (TANF) is Delaware's main cash assistance program. The goal of TANF is to give people with children temporary help until they get a job.

You can apply for TANF benefits at your local Division of Social Services (DSS) office or apply online at:
<https://assist.dhss.delaware.gov>

Temporary Assistance for Needy Families (TANF)

helps households with children achieve self-sufficiency.

The program is administered through a joint effort of the Delaware Division of Social Services (DSS), Delaware Department of Labor, Delaware Department of Transportation, and the Delaware Economic Development Office.

Within the program, both the State and the TANF client have responsibilities. The State provides positive incentives for the family to become self-sufficient, and the family must accept responsibility to become self-sufficient and self-supporting.

TANF is time limited for most people. You can get benefits for 36 months, but you must work or participate in work related activities to receive a TANF check.



To Be Eligible for TANF:

- You must be a Delaware resident.
- You must be a U.S. citizen or a lawful alien in an eligible alien status.
- You must be determined financially eligible through consideration of all income and resources available to your family.
- You must have minor children or be taking care of minor children.
- Delaware extends eligibility to women in their ninth month of pregnancy and to 18-year-old high school students who will graduate before turning 19.



The TANF program will help you find and keep a job.

If you get a job, you may still be able to receive an assistance check, food benefits, Medicaid, and child care.

How to Apply:

You may apply at a local DSS office, online through *ASSIST*, through the mail, or by fax. You must be interviewed by a DSS Case Worker before you can qualify for TANF.

Documents you need to bring or send in with your application:

- ✓ Proof of identity
- ✓ Proof of Delaware residency
- ✓ Proof of citizenship or lawful alien status
- ✓ Social Security numbers
- ✓ Proof of earned and unearned income for the past 30 days (4 pay stubs if paid weekly / 2 pay stubs if paid bi-weekly)
- ✓ Social Security award letters
- ✓ Proof of child support payments

TANF Rules:

- You must seek and accept employment.
- You may go to school if your class hours and your work hours equal 20 hours per week.
- You must cooperate with the Division of Child Support Services.
- You must sign an agreement that you will: make sure your children attend school, keep their immunizations current, complete a parenting class, and get information on family planning.
- There may be other requirements, which your DSS Case Worker will explain.